

# Privacy Policy

Last Updated: February 26, 2026

This Privacy Policy explains how *shoparvo.ca* (“we,” “us,” “our”) collects, uses, and protects personal information of users (“you,” “your”).

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## 1. Information We Collect

### a. Personal Information:

- Name, email address, phone number, billing details, and delivery address (when you make a purchase).
- Account login information.

### b. Non-Personal Information:

- Browser type, IP address, device information, site usage metrics collected through cookies and analytics.
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## 2. How We Use Your Information

We use information to:

- Process orders and payments.
- Communicate order updates, promotions, and support requests.
- Improve site performance and user experience.
- Comply with legal requirements.

We do **not** sell or rent your personal data to third parties for marketing purposes.

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## 3. Cookies & Tracking

We use cookies and similar tracking technologies to analyze site usage and tailor your experience. You can disable cookies via your browser settings, though this may affect site functionality.

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## **4. Third-Party Services**

We work with trusted third-party providers (e.g., payment processors, hosting, analytics). These providers may have their own privacy policies — we recommend reviewing them.

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## **5. Data Security**

We implement reasonable physical and digital protections. However, no system is 100% secure, and we cannot guarantee absolute protection.

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## **6. Your Rights**

You may request to access, correct, or delete your personal information. To do so, contact us at [\*\*support@shoparvo.ca\*\*](mailto:support@shoparvo.ca).

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## **7. Children**

Our services are not intended for children under 13. If we learn that we have collected personal information from a child under 13, we will take steps to delete it.

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## **8. Changes to This Policy**

We may update this Privacy Policy at any time. Changes will be posted here with an updated effective date.

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## **9. Contact**

If you have questions about these Terms or Privacy Policy, email: [\*\*support@shoparvo.ca\*\*](mailto:support@shoparvo.ca)